



Who we are

S4 is a B-BBEE Level 1 black owned organisation (women in business), with over 40 years experience in industry. Our services include Quality, Occupational Health & Safety, and Environmental (SHEQ) management systems training, auditing, and consulting.

Course Reference No.: QBE-A09

1. UNDERSTANDING & IMPLEMENTATION OF ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS

Course Overview

This 5-day program is intended for management system managers and document controllers, system administrators (MSA's), and improvement teams who are tasked to develop, implement, and audit the quality and/or OHS management systems.

Duration: 5 Days (including exam)

Course Outcomes

- Learn how to implement a Quality Management System within their organisation to enable better response to customer requirements and market changes.
- Learn how to transition the organisation to meet the new requirements of the ISO 9001 standard
- Understand the conformance requirements associated with the organisation's stated Quality policy
- Learn how to implement, maintain and continually improve the organisation's quality management system

Pre-requisite:

There is no prior knowledge requirements for this training; however, it is advisable for learners to have knowledge of Annex SL.

Who should attend:

Any person who has been task to develop, implement, audit and maintain the quality management system.



COURSE CONTENT

DAY 1

- Purpose and roles of the Quality management system (QMS) and successful interpretation of ISO 9001:2015
- Distinguishing the difference between legislation, standards, legal and interested party requirements
- Terms and Definitions used in ISO 9001:2015 management systems
- 7 Management system principles

DAY 2

- Clause 4 – Context of the organization
- Clause 5.1 – Leadership and commitment
- Clause 5.2 – Quality Policy
- Clause 5.3 – Organizational roles, responsibilities, and authorities
- Clause 6.0 – Planning (Action to address risks; Quality objectives; and Planning of changes)
- Clause 7.1 – Resources
- Clause 7.2 – Competence
- Clause 7.3 – Awareness
- Clause 7.4 – Communication

DAY 3

- Clause 7.5 – Documented Information
- Clause 8.1 – Operational planning and control
- Clause 8.2 – Requirements for products and services
- Clause 8.3 – Design & development of products/services
- Clause 8.4 – Control of externally provided processes, products and services
- Clause 8.5 - Production and service provision
- Clause 8.6 – Release of products and services
- 8.7 – Control of nonconforming outputs

DAY 4

- Clause 9.1 – Monitoring, measurement, analysis and evaluation
- Clause 9.2 – Internal audit
- Clause 9.3 – Management review
- Clause 10 – Improvement
- Revision

DAY 5

- Roleplay, Assessment, and Evaluation (Exam)

Case studies & scenarios are provided for the duration of the 5 days

This course forms part of quality engineering 2-year programme.

Venue: 31 Beacon Road, Florida North, Roodepoort, 1709

Date: As per schedule

NQF Level 5 | 8 Credits on SAQA 66189
Assessments are done in the following way:

- ✓ Continuous assessment
- ✓ Summative assessment (Including but not limited to SAATCA / IRCA requirements)

Please note dates are subject to change. Classes will only commence once the minimum of 5 learners are registered.