



Who we are

S4 is a B-BBEE Level 1 black owned organisation (women in business), with over 40 years experience in industry. Our services include Quality, Occupational Health & Safety, and Environmental (SHEQ) management systems training, auditing, and consulting.

Course Reference No.: QBE-A01

9 Certified Quality Technician

Course Overview

This 10-day course is intended for individuals who already operate as quality and lab practitioners with little or no experience in statistical process control (SPC), process improvement techniques, and the fundamentals of quality management systems.

Duration: 10 Days

Course outcomes:

- Statistical Techniques
- Sampling Techniques and Probability Predictions
- Use Problem Solving Tools
- Process Capability studies
- Inspection & Testing Methods
- Reliability
- Human Resources in quality
- Auditing Concepts

Prerequisite:

No prior knowledge is required.

Who should attend:

Inspectors, Lab technicians, Goods receiving, or persons who want to advance from basic quality control.



COURSE CONTENT

- **Quality Concepts and Tools**
- **ISO 9001:2015 quality management systems requirements**
- **Quality Costing**
- **Quality Auditing Concepts**
- **Human Resource in Quality**
- **Inspection and testing methods**
- **Metrology**
- **Statistical Techniques**
- **Fundamental Statistics**

Case studies & scenarios are provided for the duration of the 10 days

Venue: 31 Beacon Road, Florida North, Roodepoort, 1709
Date: As per schedule

NQF 4
25 Credits
On SAQA
66189

Assessments are done in the following way:

- ✓ Continuous assessment
- ✓ Workplace assignments
- ✓ Portfolio of Evidence / Summative Assessment

Please note dates are subject to change. Classes will only commence once the minimum of 5 learners are registered.