



Who we are

S4 is a B-BBEE Level 1 black owned organisation (women in business), with over 40 years experience in industry. Our services include Quality, Occupational Health & Safety, and Environmental (SHEQ) management systems training, auditing, and consulting.

Course Reference No.: QBE-A01

9 Certified Quality Technician

Course Overview

This 10-day course is intended for individuals who already operate as quality and lab practitioners with little or no experience in statistical process control (SPC), process improvement techniques, and the fundamentals of quality management systems.

Duration: 10 Days

Course outcomes:

- Statistical Techniques
- Sampling Techniques and Probability Predictions
- Use Problem Solving Tools
- Process Capability studies
- Inspection & Testing Methods
- Reliability
- Human Resources in quality
- Auditing Concepts

Prerequisite:

No prior knowledge is required.

Who should attend:

Inspectors, Lab technicians, Goods receiving, or persons who want to advance from basic quality control.



COURSE CONTENT

- Quality Concepts and Tools
- ISO 9001:2015 quality management systems requirements
- Quality Costing
- Quality Auditing Concepts
- Human Resource in Quality
- Inspection and testing methods
- Metrology
- Statistical Techniques
- Fundamental Statistics

Case studies & scenarios are provided for the duration of the 10 days

Venue: 31 Beacon Road, Florida North, Roodepoort, 1709
Date: As per schedule

NQF 4
25 Credits
On SAQA
66189

Assessments are done in the following way:

- ✓ Continuous assessment
- ✓ Workplace assignments
- ✓ Portfolio of Evidence / Summative Assessment

Please note dates are subject to change. Classes will only commence once the minimum of 5 learners are registered.

**Enrolment Form**ONCE COMPLETED, EMAIL TO SALES@SUSTAINEDSYSTEMS.CO.ZA, PLEASE ENSURE THAT THIS FORM IS COMPLETED IN ITS ENTIRETY.**AUTHORISING PERSON**

Name:						
Company:			Designation:			
Tel:		Cell:		Email:		
Postal Address:					Postal Code:	

BOOKING DETAILS

Course Ref No.	Course Name	Purchase Order No. (where applicable)	Vat Reg No. (where applicable)
QBE-A01	Certified Quality Technician		

For how many delegates:	☒ TICK ON YOUR PREFERRED VENUE: ☐ Class contact / Face to Face ☒ Online via Microsoft Teams (min 3 delegates) ☐ Inhouse (min 5 maximum 15 delegates)
Date:	

☒ **TICK ON YOUR PREFERRED PAYMENT OPTION**

Full payment		Instalment	
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LEARNER DETAILS (Information of learner who will be attending training)

Certified copy of South African ID / Passport / Permit must accompany enrolment form

FULL NAME	ID NUMBER

TERMS AND CONDITIONS

Please note: If you have not received confirmation of your booking in writing before the event, please contact us to confirm that we have received your enrolment.

DELEGATE SUBSTITUTION

Delegates can be substituted at any time at no extra cost. Please inform us of the new names for registration purposes. You may transfer at no extra charge to another event, provided you do so in writing at least 10 working days before the event. Transfers within 10 working days will be charged an administration fee of 10%.

CANCELLATIONS

30 Days prior to the course, 75% of registration fees is refundable, 13 to 6 days prior to the course, 50% is refundable, within 5 days of the course, 25% refundable, no refunds for no show.

RESCHEDULING OF COURSE(S)

Please note dates are subject to change. Classes will only commence once the minimum of 5 learners are registered and payment made. In the event of unforeseen circumstances, the course programmer reserves the right to change the date, venue, or presenter, should the event be postponed, you will have the option to attend the next available date of the same event.

PAYMENT

Electronic Transfer (EFT) or Direct Deposit into Our Bank account, validated by emailing proof of payment or transaction slip.

PLEASE NOTE: Payment is required within 5 days from invoice.

☐ I have read, understand and accept S4 Academy's Terms and Conditions

Name of authorised purchaser:.....Signature:.....Date:.....